



### Library Your Services Consultation - where to next?

The final report summarising the feedback received from the Library Your Services consultation was provided to the Council meeting held in May.

*“I’d like to thank everyone who contributed to the consultation. The consultation clearly indicated that the community would like a range of services beyond what is currently provided. It’s also very clear that the library service is valued by the community”*, Mayor Vickery said.

*“Throughout the survey responses it was pleasing that there was widespread praise, appreciation and support for the work done by our library staff”*, Mayor Vickery said.

As a result of the feedback a proposal outlining future library services will be prepared for Elected Members to consider. The proposal will take into consideration future trends of libraries and the feedback that was received from the consultation.

As with the consultation already undertaken, the proposal will be used to inform decisions relating to the future of the Naracoorte Public Library.

Generally respondents felt that current activities at the library are acceptable in type, range and standard given the facilities and space available. There was a general desire for a bigger, more appealing, flexible and user-friendly library space.

The most popular suggestions for new activities were for the library to become a social and community hub for locals and visitors with meeting rooms and facilities available for community use, as well as an exhibition space and co-location with other community services. The ability to borrow downloadable music was also popular.

Despite ‘coffee shop’ being the second most likely to be used potential library service, a small number of the comments expressed concern about competing with existing businesses in Naracoorte.

An expansion of services, activities and space for young children was high on the list for areas where improvements could be made. There was a call for a larger and brighter space, provision of toilet and change facilities and pram and wheelchair access.

The feeling that the children’s areas need to be bigger and brighter were reinforced by comments relating to the need to brighten up and expand the library space generally (i.e. not just the children’s area). Suggestions included more room with separate spaces for working, studying, meeting, training, computing, socialising and children’s activities.

*“The integration of these suggestions does not seem possible in the existing library, however, with good design, could be incorporated into a new library building or layout, with provision of both quiet and more social spaces, children’s areas, youth places, meeting rooms and an eating area”*, project consultant Louise Stock of Focus Facilitation said.

While there is significant support for meeting and social spaces, as well as children’s areas, some respondents expressed concern about the library becoming too busy and noisy and moving away from what is seen as ‘traditional library’ core business. A small number of respondents warned against duplication of services.

The most commonly used existing library services are borrowing books (82.2% of respondents use this service at least four times per year) and CDs and DVDs (60.7%) and predictably the two most valued aspects of the service were as a lender of reading / listening / watching material (86.4%) and that the service is free (80.5%).

At this stage no commitment has been made to build a new library and / or renovate the existing building. If a decision is made to rebuild/renovate then grant funding will be sourced.

A copy of the report is available at the Library or on Council’s website, [naracoortelucindale.sa.gov.au](http://naracoortelucindale.sa.gov.au) under Your Council, Community Consultation.





## Annual Business Plan and Budget 2015-16

### Vision Statement

The best place in regional South Australia to live, work, raise a family and retire. Created by having a Prosperous Community with Healthy Landscapes, Liveable Neighbourhoods and a focus on Harmony and Culture.

### Council Responsibilities & Services

All Councils have basic responsibilities under the Local Government Act and other relevant legislation. Council also provides a range of services:

- Regulatory activities such as supporting the elected Council and dog registrations
- Setting rates, preparing an annual budget and determining longer-term strategic management plans for the area
- Management of basic infrastructure including roads, footpaths, parks, public open space and buildings (such as Town Halls)
- Storm-water drainage
- Development planning and control, including building safety assessment
- Various environmental health services
- Street Cleaning & Waste Management
- Aerodrome management
- Cemetery management
- Library Services
- Visitor Information Centre
- Naracoorte Regional Livestock Exchange

### Financial Sustainability

The Council's long-term financial sustainability is dependent on ensuring that, on average over time, its expenses are less than its revenue.

In delivering the services and projects included in the Annual Business Plan and Budget for 2015-2016 Council is anticipating to complete the year with an operating surplus before capital revenue of \$149,225.

### Planned projects for 2015/2016

- Support for SELGA's Tourism Industry Development
- Development of a community art plan for the district
- Upgrade to the NRLE cattle selling pens
- Implementation of a Heritage Trail in Naracoorte
- Facilitate and enhance economic development
- Emphasis on reduction of waste to landfill
- Bushfire Mitigation & Corella Management
- Implement the Naracoorte Creek maintenance plan
- Sponsorship of annual programs, events and festivals
- Collaborate with the Art Gallery and local organisations to introduce a bi-annual event
- Naracoorte Swimming Lake - installation of artificial turf and engineering assessment of walls
- Introduction of Your Tutor at the Naracoorte Library
- Fire Safety Upgrade of three sporting facilities
- Upgrade to Memorial Parklands Boardwalk & Natural Play Area
- Continue the upgrade of Market Square
- Complete Stage 1 of Robertson Street, Naracoorte
- Assistance for sites on the 'Local Heritage Register'
- Completion of Naracoorte CBD Drainage Stage 1 and the commencement of Stage 2
- Introduction of "Bang the Table" consultation tool
- Review Council's Strategic Management Plan
- Continued review of practices & procedures to ensure 'best value' delivery of projects and services
- Continued emphasis on a safe workplace and protecting the health and wellbeing of employees.

More details are available in the Annual Business Plan & Budget available on Council's website under Your Council, Council Documents.

### Capital Values

Council's capital valuation (excluding non-rateable properties) has increased from \$2,124,279,721 in July 2014 to \$2,137,390,887 in June 2015 or by approximately 0.6%.

Approximately 82% of properties can expect a rate increase of less than 2%.





**Method Used to Value Land**

Council continues to use capital value (the value of the land and all of the improvements on the land) as the basis for calculating annual rates within the Council area. Council considers this method provides the fairest distribution of the rate burden across all ratepayers on the following basis:

- The equity principle of taxation requires that ratepayers of similar wealth pay similar taxes and ratepayers of greater wealth pay more tax than ratepayers of lesser wealth;
- Property value is a relatively good indicator of wealth and capital value, which closely approximates the market value of a property, provides the best indicator of overall property value;

The Land against which rates may be assessed includes:

- Any piece or section of land subject to separate ownership or occupation; or
- Any aggregation of contiguous land subject to the same ownership or occupation.

Unlike the State and Federal spheres of Government which have the power to impose a number of different taxes which are used to “top-up” annual budgets, by comparison the only tax that Local Government can impose to “top-up” its annual budget is rates.

**Minimum Rate**

A minimum rate of \$325.00 will apply in relation to all rateable properties.

**CWMS Service Charge**

Council fixes an annual service charge for the Lucindale Community Wastewater Management Scheme (CWMS). This year all properties serviced by the scheme in the township of Lucindale will be charged \$556.00 for an occupied property and \$200.00 for vacant a property.

**Waste & Recycling Collection Service Charge**

Council fixes an annual service charge for the Waste and Recycling Collection. This year the charge is \$294.00 which is applied to all occupied properties in the townships of Naracoorte, Lucindale, Frances, Hynam and Kybybolite, and properties zoned Rural Living.

**SE Natural Resources Management (NRM) Levy**

Council collects the NRM levy on behalf of the Natural Resources Management Board. No portion of the levy is retained by Council. This year each rateable property will be levied a fixed amount of \$42.10.

**Declaration of Rates**

Council declares differential general rates according to the locality and the use of the land and based upon the capital value of the land on all rateable properties within the area of the Council. Rate in the dollar for this year are:

**Payment of Rates**

Rural Living Zone	0.469
Deferred Urban Zone	0.469
Residential (Naracoorte) Zone	0.651
Recreation (Naracoorte) Zone	0.651
Conservation (Naracoorte) Zone	0.651
Caravan & Tourist Park (Naracoorte) Zone	0.651
Mixed Use (Naracoorte) Zone	0.651
Commercial (Naracoorte) Zone	0.677
Light Industry (Naracoorte) Zone	0.677
Industry (Naracoorte) Zone	0.677
Town Centre (Naracoorte) Zone	0.677
Infrastructure (Naracoorte) Zone	0.677
Industry Zone	0.650
Primary Production Zone	0.397
Airfield Zone	0.397
Town Centre (Lucindale) Zone	0.600
Commercial (Lucindale) Zone	0.600
Township Zone	0.600
Residential (Lucindale) Zone	0.600
Recreation (Lucindale) Zone	0.600

Payment of Rates will be by quarterly instalments due on the first working day of:

1. September 2015
2. December 2015
3. March 2016
4. June 2016



Winter 2015



# Naracoorte Lucindale Council Newsletter



For the last 40 years the State Government has funded Councils to provide a rebate on Council rates to eligible pensioners and concession card holders. Last year these amounted to rebates of up to \$190 or \$100 respectively and were automatically deducted from the amount of Council rates due.

The State Government has recently announced they will no longer be funding Councils to provide this rebate. That means that pensioners and concession card holders will no longer receive a rebate on Council rates. Instead the State Government will introduce a "Cost Of Living Concession (CLC)" payment which will be paid to you directly.

The new allowance will be up to \$200 for eligible recipients. It is important to note that not all former recipients of the self-funded retiree rates concession will be entitled to the new payment.

For questions and further information regarding the CLC and to check eligibility please contact the Department for Communities and Social Inclusion Concessions Hotline directly on 1800 307 758 or go to [www.sa.gov.au/](http://www.sa.gov.au/).

We encourage you to use the payment you receive from the State Government to assist in the payment of your Council rates. Concession entitlements on Community Wastewater Management Schemes (CWMS) remain unchanged for those who are eligible. Council thanks you for supporting the campaign to maintain pensioner concessions.

## Waste Transfer Station Operations

From 1 July local business Enviro Tec S E Pty Ltd is operating the Naracoorte Waste Transfer Station. The Waste Transfer Station continues to be open to the public and account holders, programs such as Drum Muster and free e-waste are ongoing and kerbside collections of putrescible, recycling and green waste remain unchanged. Enviro Tec can be contacted on 8762 4719 or [envirotecse@bigpond.com](mailto:envirotecse@bigpond.com).

## Flag Flying Protocols

Council flies the Australian National Flag at its Naracoorte and Lucindale offices. Flags are flown in accordance with the guidelines of the flag protocol set by the Australian Government. This includes the lowering of flags to half-mast or the flying of alternative flags.

The Protocol Unit of the Department of Premier and Cabinet advises Council when flags must be flown at half-mast examples include the death of a member of the royal family, the current or former Governor-General, a distinguished Australian citizen, head of state of another country and days of national commemoration such as Anzac Day and Remembrance Day.

## Dog Registration

Please be a responsible dog owner and register your dog. All dogs aged 3 months or older must be registered by **31 August**. If your dog is registered it's more likely to be returned to you if lost?

**Keep Your Best Mate Safe**

**LOST & FOUND**  
ADORABLE and friendly.  
Wears nametag on collar and vet micro-chipped.  
Now found, returned and at home. Thanks to all.

**HOME SAFE !**

Make sure you can be reunited by registering and micro-chipping, and reduce your dog's urge to wander by desexing and training.

**It's dog registration time in your local council with discounts for desexed, micro-chipped and trained dogs.**

DeGaris Place (PO Box 555) Naracoorte SA 5271

Telephone (08) 8760 1100

all enquiries 24 hours a day, 7 days a week

Facsimile (08) 8762 3139 Email [council@nlc.sa.gov.au](mailto:council@nlc.sa.gov.au)

[www.naracoortelucindale.sa.gov.au](http://www.naracoortelucindale.sa.gov.au)

Find the facts at **GOODDOG** SA.com

An Initiative of the **DOG AND CAT MANAGEMENT BOARD** and your Local Council.

Government of South Australia  
Dog and Cat Management Board